

IAG Illegal Wildlife Trafficking Policy

The illegal wildlife trafficking (IWT) industry poses a significant threat to global biodiversity levels, as well to ecological stability and health and safety. As such, as a group we are working hard to play a role in reducing the risk of illegal wildlife trafficking within our operations across the group, in our supply chains. We acknowledge that the actors within the illegal wildlife trafficking industry attempt to exploit transport networks to move the products through checked baggage, cargo and on individual persons. We also acknowledge that poachers and traffickers use social media content and location tags to search for endangered species. Therefore, we recognise the impact that airlines, cargo handlers and tour operators can have in reducing the risk of illegal wildlife trafficking within aviation and travel & tourism.

IAG is signatory to the Buckingham Palace Declaration. This IAG IWT policy is designed to support IAG in fulfilling the 11 commitments of the Declaration, which includes taking a zero-tolerance pledge to the illegal wildlife trade, enhancing data systems and innovation, and improving information sharing across the transport sector. As we understand the role we can play in disrupting the trade, we are committed to working with key stakeholders to implement improvement measures and operational controls.

As a group, we are committed to:

- Adopting a zero-tolerance approach to illegal wildlife trafficking in our operations and our supply chain.
- Implementing best practice industry standards within our airlines, including the IATA Environmental Assessment (IEnvA) Wildlife Module.
- Communicating about illegal wildlife trafficking with our colleagues, clients, customers and suppliers to raise awareness of the nature and risks of IWT
- Implementing and improving operational controls such as training and operational procedures to reduce illegal trafficking risks
- Ensuring IWT incidents are reported internally and externally to relevant parties when identified.
- Developing appropriate zoonotic disease procedures to improve preparedness and reduce health and safety risk in our airlines
- Working in partnership with third party stakeholders and industry bodies such as The Royal Foundation's United for Wildlife Group, Customs bodies, Law Enforcement agencies, IATA, and the Nature Positive Tourism Coalition on the subject to drive change and collaboration



We continue to support rescuing and rehoming of animals that are victims of illegal wildlife trade. This Policy is relevant for all IAG Airlines and Subsidiaries, including cargo, procurement, loyalty and British Airways Holidays tour operator, as well as to all of the stakeholders within our supply chains.

Signed,

Luis Gallego

IAG Chief Executive Officer

