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#### LEI: 959800TZHQRUSH1ESL13

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#### Alternative Performance Measures:

This document and any related conference call or webcast (including any related Q&A session) contain, in addition to the financial information prepared in accordance with International Financial Reporting Standards ('IFRS') and derived from the Group's financial statements, alternative performance measures ('APMs') as defined in the Guidelines on alternative performance measures issued by the European Securities and Markets Authority (ESMA) on 5 October 2015. The performance of the Group is assessed using a number of APMs. These measures are not defined under IFRS, should be considered in addition to IFRS measurements, may differ to definitions given by regulatory bodies relevant to the Group and may differ to similarly titled measures presented by other companies. They are used to measure the outcome of the Group's strategy based on 'Unrivalled customer proposition', 'Value accretive and sustainable growth' and 'Efficiency and innovation'.

For definitions and explanations of APMs, refer to the APMs section in the IAG Annual Report and Accounts 2023 (iairgroup.com) and the Interim Management Report for the six months to 30 June 2024 (IAG H1 2024 Results (iairgroup.com)). These documents are available on www.iairgroup.com



## Highlights -

#### Luis Gallego Chief Executive Officer



CHRONO

#### Delivering on our strategy to maximise shareholder returns

- A strong performance for H1 2024 increase in operating profit of €49m to €1,309m (2023: €1,260m)
- Continuing strong demand for travel delivers positive unit revenue growth
- Our portfolio of core markets and airline brands continues to perform well
- Delivering on our Transformation programme, particularly at British Airways
- Generating significant free cash flow and a strong balance sheet
- Withdrawal from Air Europa process in the best interests of our shareholders
- Interim dividend reflects confidence in our strategy and business model
- Committed to disciplined capital allocation and distributing excess cash



#### Our strategy to deliver world-class margins and returns





## Financial results

#### Nicholas Cadbury

**Chief Financial Officer** 



#### Our key metrics for H1 2024





# BA margin improving; strong Spain; Aer Lingus impact from strikes and trading

	Aer Lingus 🦑		BRITISH AIRWAYS		IBERIA 🏉		vueling		<b>IAG</b> Loyalty≣	
-	H1 2024 (€m)	vLY	H1 2024 (£m)	vLY	H1 2024 (€m)	vLY	H1 2024 (€m)	vLY	H1 2024 (£m)	vLY
Total revenue	1,053	+3.2%	6,736	+5.4%	3,490	+7.5%	1,483	+4.0%	1,095	+23.3%
Passenger revenue	1,017	+3.5%	6,309	+6.2%	2,722	+14.1%	1,475	+4.0%	570	+64.3%
Operating result before exceptional items	9	(31)	555	+59	362	(10)	97	+1	193	+23
Operating margin before exceptional items	0.9%	(3.0)pts	8.2%	+0.5pts	10.4%	(1.1)pts	6.6%	(0.2)pts	17.7%	(1.5)pts
ASK (m)	15,047	+2.4%	85,454	+5.2%	41,723	+17.4%	19,995	+1.4%		
PRASK (cts/p)	6.76	+1.0%	7.38	+1.0%	6.52	(3.0)%	7.37	+2.6%		
Non-fuel CASK (cts/p)	4.95	+5.3%	5.03	+0.6%	5.55	(9.5)%	4.72	+2.2%		

\*Iberia figures exclude LEVEL

2023 comparators adjusted for the move of BA Holidays from British Airways to IAG Loyalty. IAG Loyalty now includes BA Holidays: H1 2024 revenue of £374m and profit of £33m (H1 2023: revenue of £325m and profit of £29m)



During the six months to 30 June 2024, the Group has changed its internal organisation, resulting in BA Holidays, a previously fully owned and consolidated subsidiary of British Airways Plc, being transferred from the British Airways segment to the IAG Loyalty segment. Accordingly, the Group has restated its previously reported information for the six months to 30 June 2023. There is no change to the total results of the Group.

#### Continuing strong trading in our core markets

				Nc	orth Ame	rica			Europe					
				% v23	ASKs	PRASK		% v23	ASKs	PRASK	<u>,</u>			
				Q2	+6.1%	+2.0%		Q2	+5.8%	+1.0%				
				H1	+3.6%	+4.0%		H1	+7.2%	+2.6%				
				31% of Gro	up H1 ASKs			25% of Gro	up H1 ASKs		San B	A	sia Pacit	fic
	Total						1	3-5	TOP!			% v23	ASKs	PRASK
% v23	ASKs	PRASK					<b>20</b>	6 7				Q2	+31.7%	(14.5)%
Q2	+8.0%	+1.8%						Domesti	с	~~~~		H1	+36.4%	(13.5)%
 H1	+7.5%	+2.9%	-	· · · · ·		AL	% v23	ASKs	PRASK	~3 ~~	month )	4% of Gro	up H1 ASKs	
	.,,	. 2.070				C- Van	Q2	+5.4%	(2.3)%		44			
				3			H1	+5.9%	+1.4%	J-JR	Seal of the seal			
			1. A.				8% of Grou	ip H1 ASKs			No. and a second		_	
				Latin An	nerica & (	Caribbean			35		Africa, Middle	East & S Asia		
				% v23	ASKs	PRASK		En s	S.		% v23 ASK	S PRASK		
				Q2	+17.2%	(4.7)%			81		Q2 (0.6)	)% (0.3)%	_	
				H1	+15.8%	(3.0)%			0.9		H1 0.09	% (2.0)%	_	
				20% of Group	H1 ASKs		_				12% of Group H1 ASKs		_	



## Profit after tax and exceptional items of €905m in H1 2024

			Six months	s to June 30		
€m	Before exceptional items 2024	Exceptional items	Statutory 2024	Before exceptional items 2023	Exceptional items	Statutory 2023
Revenue	14,724	-	14,724	13,583	-	13,583
Operating costs	13,415	-	13,415	12,323	-	12,323
Operating profit	1,309	-	1,309	1,260	-	1,260
Finance costs	(471)	-	(471)	(565)	-	(565)
Finance income	187	-	187	167	-	167
Net change in fair value of financial instruments	(5)	-	(5)	(13)	-	(13)
Net financing credit relating to pensions	30	-	30	51	-	51
Net currency retranslation (charges)/credits	(24)	-	(24)	149	-	149
Other non-operating credits/(charges)	70	(50)	20	(12)	-	(12)
Profit before tax	1,096	(50)*	1,046	1,037		1,037
Тах	(281)	140**	(141)	(116)	-	(116)
Profit after tax	815	90	905	921	-	921



\* On 1 August 2024 the Group exercised its right to withdraw from the acquisition of the remaining 80% of the share capital of Air Europa Holdings that the Group had not previously owned. The exceptional charge of €50 million represents the amount agreed with Globalia to terminate the agreement. The related tax credit was €5 million.

2024 Half Year results

\*\*The exceptional tax credit include €135 million, recorded in the six months to 30 June 2024 that relates to the revocation of Royal Decree-Law 3/2016 (RDL 3/2016), for fiscal years 2016 to 2023, by the Tribunal Constitutional (Constitutional Court) in Spain on 18 January 2024.

# Planned increase in non-fuel costs due to investment in operations and fleet

Cost category	H1 2024 CASK (% vly)	H1 2024	FY 2024
Employee	+4.8%	Impacted by timing of wage settlements agreed in H2 2023	<ul> <li>Non-fuel CASK expected to increase slightly year on year – as previously guided</li> </ul>
Supplier	(1.2)%	Benefitting from transformation and disruption initiatives, offsetting inflation and investments	<ul> <li>Transformation initiatives mitigating inflation</li> <li>Investing in resilience, especially in British Airways</li> </ul>
Ownership	+9.7%	Reflects new aircraft and IT investments. New fleet reduces fuel and supplier costs	<ul> <li>and Aer Lingus</li> <li>Efficient capacity growth through increased utilisation and upgauging</li> </ul>
Total non-fuel	+1.8%	On track with our FY guidance	• Vueling pilot pay deal negotiations ongoing



## Significant increase in free cash flow at 30 June 2024

	H1 2023 (€m)	H1 2024 (€m)	FY 2024
Operating profit	1,260	1,309	ASK growth around 7% in 2024
Depreciation	983	1,140	Increasing as investment increases
Working capital	2,291	2,266	Benefit of revenue growth and seasonality, expected to unwind in H2
Pension	(9)	(1)	No additional contributions anticipated for APS and NAPS
Provisions (excl. carbon-related obligations) <sup>1</sup>	33	75	
Purchase of carbon assets net of change in carbon obligations <sup>1</sup>	(135)	(34)	Decrease reflecting level of previously-acquired credits
Interest paid	(486)	(419)	Lower, to reflect debt repayments in 2023
Interest received	160	161	Average rate expected to stay broadly the same
Tax paid	(53)	(45)	Expected cash tax rate continues to benefit from available losses
Other	(50)	129	
Net cash from operating activities	3,994	4,581	
Gross capex <sup>1</sup>	(1,284)	(1,411)	€3.3bn in 2024 (excluding ETS)
Free cash flow	2,710	3,170	



Note<sup>1</sup>: The associated presentation within the Cash flow statement of the purchased emission allowances has been reclassified from Acquisition of property, plant and equipment and intangible assets within Net cash flows from investing activities, to a separate line item within Net cash flows from operating activities. This reclassification aligns with the recognition of such expenses within Operating profit in the Income statement.

#### Cash bridge Dec-23 to June-24

€m





## Strong financial position

€m	30 Jun 2023	31 Dec 2023	30 Jun 2024
Gross debt	19,623	16,082	16,115
of which bank and other loans	6,472	2,688	2,679
of which asset financed and lease liabilities	13,151	13,394	13,436
Cash, cash equivalents and interest-bearing deposits	12,010	6,837	9,698
Net debt	7,613	9,245	6,417
Net debt / EBITDA before exceptional items	1.5x	1.7x	1.1x
Total liquidity (cash and facilities)	15,552	11,624	13,168

- Leverage at H1 benefits from the timing of seasonal working capital inflows; seasonal unwind in H2
- Refinanced and increased the Revolving Credit Facility from \$1.755bn to \$3.0bn; cancelled £2bn UKEF-backed facilities
- Investment grade with both Moody's and S&P



## Disciplined investment for sustainable growth and returns



2024 Half Year results



1. The associated presentation within the Cash flow statement of the purchased emission allowances has been reclassified from Acquisition of property, plant and equipment and intangible assets within Net cash flows from investing activities, to a separate line item within Net cash flows from operating activities. This reclassification aligns with the recognition of such expenses within Operating profit in the Income statement.

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# Capital allocation to support profitable growth, margins and sustainable shareholder returns

Maintain balance sheet strength (<1.8x across the cycle)	1.1x at 30 June 2024
Invest in rebuilding our fleet	9 new aircraft in H1
S Improve customer experience, digital and sustainability	BA OTP +15%pts in H1
Commitment to sustainable dividends	Interim dividend of 3€ cents
Excess cash returned to shareholders if no inorganic opportunities exist	Significant FCF to be generated 2024 to 2026



## Business update and outlook

Luis Gallego Chief Executive Officer



### A successful strategic framework





## Building our margins and return on capital



#### Underpinned by capital discipline and a strong balance sheet



#### Balanced portfolio of core markets is a competitive advantage

North Atlantic

**#1** long-haul market from Europe by size (€38bn<sup>1</sup> market)

London: **#1** world **premium** air travel<sup>2</sup>; US is 40% of London long-haul ASKs

**IAG** is **#1 in London**, with AJB having 58% ASK share on LON-US

Latin America

**#1 revenue** growing market from Spain (+54% vs 2019)

'Madrid is the new Miami': **103.5% growth** of Latin Americans in Spain; record real-estate foreign investment<sup>3</sup>

IAG #1 in Europe-LatAm<sup>4</sup>



Intra-Europe

Domestic Spain is **#1** domestic market in Europe and ES-UK corridor is the **largest** market

Intra-Europe is a resilient market, with **record** tourist visits

IAG **#1 in Domestic Spain**, and growing ES-UK market share<sup>5</sup>

INTERNATIONAL AIRLINES GROUP 1. Source: IATA, DDS (ex. Rus and Turkey) Total Market Revenues by Original & Destination ("O&D ") to/from Europe, LTM Q2-2023 (€B)

. London with 14.5k premium seats per day, followed by NYC 12.7k and Dubai 11.8k as the top 3

Source: INE 2023 vs 2017 (52.2% growth in Madrid for same period); 20% of homes worth +€0.5m in Madrid bought by foreign nationals in 2023 (+11pp vs 2019)

20% share by passengers for IAG, vs 18% for AF-KLM (LTM Apr-24)

5. IAG passed from #5 to #4 between 2019 and LTM Apr-24 (+~2pp passenger share improvement)

#### Disciplined capital allocation to core markets





#### Engaging with our people is critical to our success



Continued strength of our brands in attracting talent: we recruited c.7k employees in the first half of 2024



Investing in service and resilience, while restoring capacity to above 2019 levels: average headcount has grown by 6% year-on-year to c.73k



Investing in the skills, professional development and careers of our workforce and our brands are recognised for being an employer of choice



Iberia: Best Airline Staff in Europe 2024





British Airways secured best Inclusion and Diversity team at IATA annual awards and Best Apprenticeship in Hospitality & Tourism Award from the Apprenticeship Guide



Aer Lingus won Best Logistics, Transport, and Supply Chain Award for graduates in Ireland



Our operating companies continue to engage with their people to secure mutually beneficial agreements - multi-year deals are now place in most of our teams



#### More efficient operations delivering better punctuality



- British Airways' focus on improving operational performance and resilience is driving improved OTP: H1-24 +15% pts vly.
- Improvement in OTP at Heathrow (+19%pts vs L12M) is significantly ahead of peer airlines at their main hubs despite higher ATC regulation at Heathrow vs rest of Europe.
- In April 2024, BA launched a new Heathrow operating model, including: better team structure with a higher manager-to-colleague ratio; smaller teams; dedicated T3 and T5 teams.
- Technology and software investments launched in H1 to improve operations: new technology dashboard for trend monitoring and decision making; Pathfinder tool for predicting delays and automatic aircraft assignment; new weather app for crew and Global Operations improvements.





#### Investing in our customers' experience





#### BA Holidays adds further value to IAG Loyalty platform





 Asset light, cash generative models

#### IAG Loyalty now incorporates BA Holidays

#### Loyalty Highlights

- +23.5% higher Avios issued than prior year
- +13% more active customers than H1 2023
- +22% more customers redeeming Avios than H1 2023
- Spend on UK Avios-earning credit cards growing 4X faster than wider credit card market\*
- Loyalty Operating profit margin c.22% (excl. BA Holidays)

#### **BA Holidays Highlights**

- Record revenue performance, +15% higher than H1 2023
- Short-haul Beach best performing segment: +24% vLY



### Remaining focused on our sustainability goals



In February, IAG signed its largest-ever SAF purchase agreement with Twelve



World's first commercial-scale alcohol-to-jet SAF from LanzaJet



New large-scale SAF supply from Repsol, EcoCeres and St1



Received FlightGlobal's Airline Strategy Award for ESG Leadership



**Sustainable** Markets

Participating in the Sustainable Markets Initiative's Aviation Hub

( Watershed Improving Scope 3 carbon emissions accuracy using Watershed data platform



#### Positive outlook for 2024

- Continuing strong demand for travel across our core markets
- ASK capacity increase focused on our core markets FY remains the same at 7%. Q3 2024 +7%
- FY 2024 NF CASK as previously guided to increase slightly
- Expect to generate significant free cash flow and maintain a strong balance sheet



#### Summary

- We remain confident in the long-term prospects of our business, with a strong performance in the first half of 2024
- Demand remains strong, whilst supply is constrained for the medium term
- Transformation programme is going well, securing customer, operational and financial benefits
- Focused on our strategy to deliver world-class margins and returns
- Confidence in our strategy and business model reflected in our return to paying dividends
- Disciplined capital allocation and remain committed to distributing excess cash



## Appendices



#### Our Q2 key metrics





#### H1 operating profit bridges





Before exceptional items

Other includes LEVEL, IAG Cargo, IAG GBS, ICAG and Consolidation adjustments



## FY 2024 capacity planned to be c.7% higher than 2023





### Fuel hedging - c.74% for the remainder of 2024

	Q3 2024	Q4 2024	Q1 2025	Q2 2025	Q3 2025	Q4 2025
Jet fuel price scenario	\$840/mt	\$840/mt	\$815/mt	\$815/mt	\$815/mt	\$815/mt
\$/€ scenario	1.072	1.072	1.072	1.072	1.072	1.072
Hedge ratio	76%	71%	60%	51%	41%	33%
Effective blended price post fuel and FX hedging*	\$845/mt	\$850/mt	\$820/mt	\$815/mt	\$815/mt	\$815/mt

\* Note: Effective blended price excluding into plane cost

	Jet fuel price scenario	FY 2024 Fuel cost
	\$690/mt	c.€7.6bn
	\$790/mt	c.€7.8bn
Sensitivity	\$840/mt	c.€8.0bn
	\$890/mt	c.€8.1bn
	\$990/mt	c.€8.2bn



## Group performance

Group Performance	Q2 2024	Q2 2023	Variance %	YTD 2024	YTD 2023	Variance %
Passengers carried ('000s)	31,869	30,028	6.1%	58,230	54,307	7.2%
North Atlantic	3,713	3,541	4.9%	6,282	5,997	4.8%
Latin America & Caribbean	1,747	1,486	17.6%	3,532	3,055	15.6%
Europe	16,796	15,773	6.5%	30,232	27,865	8.5%
Domestic (UK & Spain)	7,758	7,490	3.6%	14,442	13,835	4.4%
Africa, Middle East & South Asia	1,493	1,461	2.2%	3,112	3,089	0.7%
Asia Pacific	362	277	30.7%	630	466	35.2%
Revenue passenger km (m)	77,111	71,162	8.4%	140,862	129,585	8.7%
North Atlantic	24,772	23,492	5.4%	41,853	39,818	5.1%
Latin America & Caribbean	14,264	12,139	17.5%	28,680	24,744	15.9%
Europe	20,725	19,360	7.1%	35,982	33,075	8.8%
Domestic (UK & Spain)	6,243	5,901	5.8%	11,786	10,985	7.3%
Africa, Middle East & South Asia	7,643	7,634	0.1%	16,587	16,548	0.2%
Asia Pacific	3,464	2,636	31.4%	5,974	4,415	35.3%
Available seat km (m)	88,969	82,371	8.0%	165,653	154,034	7.5%
North Atlantic	28,564	26,931	6.1%	50,525	48,766	3.6%
Latin America & Caribbean	16,332	13,931	17.2%	32,932	28,438	15.8%
Europe	23,835	22,518	5.8%	41,931	39,116	7.2%
Domestic (UK & Spain)	6,872	6,518	5.4%	13,226	12,486	5.9%
Africa, Middle East & South Asia	9,426	9,481	(0.6%)	20,225	20,232	(0.0%)
Asia Pacific	3,940	2,992	31.7%	6,814	4,996	36.4%
Passenger load factor (%)	86.7%	86.4%	0.3 pts	85.0%	84.1%	0.9 pts
North Atlantic	86.7%	87.2%	(0.5 pts)	82.8%	81.7%	1.1 pts
Latin America & Caribbean	87.3%	87.1%	0.2 pts	87.1%	87.0%	0.1 pts
Europe	87.0%	86.0%	1.0 pts	85.8%	84.6%	1.2 pts
Domestic (UK & Spain)	90.8%	90.5%	0.3 pts	89.1%	88.0%	1.1 pts
Africa, Middle East & South Asia	81.1%	80.5%	0.6 pts	82.0%	81.8%	0.2 pts
Asia Pacific	87.9%	88.1%	(0.2 pts)	87.7%	88.4%	(0.7 pts)
Cargo tonne km (m)	1,268	1,099	15.4%	2,485	2,224	11.7%



#### Q2 2024 traffic and capacity statistics vs 2023

## Performance by airline

Revenue passenger km (m)         7,337         7,444         (1.4%)         11,951         11,           Aer Lingus         %         Available seat km (m)         8,884         8,767         1.3%         15,047         14,	054 1.8% 880 0.6% 694 2.4% 0.8% (1.4 pts) 71 22.5%
Aer Lingus         Available seat km (m)         8,884         8,767         1.3%         15,047         14, Passenger load factor (%)           Passenger load factor (%)         82.6%         84.9%         (2.3 pts)         79.4%         80           Cargo tonne km (m)         47         39         20.5%         87	694         2.4%           0.8%         (1.4 pts)           71         22.5%
Passenger load factor (%)         82.6%         84.9%         (2.3 pts)         79.4%         80           Cargo tonne km (m)         47         39         20.5%         87	0.8% (1.4 pts) 71 22.5%
Cargo tonne km (m) 47 39 20.5% 87	71 22.5%
Passengers carried ('000s) 11,770 11,077 6.3% 22,110 20	511 7 904
	,437 7.1%
Didition and the	,213 5.2%
	L.8% 1.5 pts
Cargo tonne km (m) 921 811 13.6% 1,815 1	,652 9.9%
Passengers carried ('000s) 6,647 5,991 10.9% 12,648 11	,472 10.3%
	,766 17.5%
IBERIA 🚄 Available seat km (m) 22,030 18,455 19.4% 41,723 35	,526 17.4%
Passenger load factor (%) 87.6% 87.7% (0.1 pts) 86.6% 80	5.6% 0.0 pts
Cargo tonne km (m)         289         241         19.9%         564	483 16.8%
Passengers carried ('000s) 239 189 26.5% 379	318 19.2%
	,725 19.4%
<b>LEVEL</b> Available seat km (m) 2,109 1,623 29.9% 3,434 2	,883 19.1%
Passenger load factor (%) 94.7% 96.7% (2.0 pts) 94.8% 94	4.5% 0.3 pts
Cargo tonne km (m) 11 8 37.5% 19	18 5.6%
Passengers carried ('000s) 10,173 9,712 4.7% 17,949 16	i,952 5.9%
Revenue nassenger km (m) 10.289 10.040 2.5% 18.341 17	,777 3.2%
	,718 1.4%
Passenger load factor (%) 92.3% 90.9% 1.4 pts 91.7% 9	0.2% 1.5 pts
Cargo tonne km (m) n/a n/a n/a n/a	n/a n/a



#### Alternative Performance Measures (APMs) and Financial terminology definitions

Measure	IFRS/APM	Definition	Source of calculation
Operating profit (and other Income statement items) before exceptional items	APM	See Q2 2024 Interim Management Statement (alternative performance measures section, note a: Profit after tax before exceptional items) and accounting policies	Q2 2024 Interim Management Report (Reconciliation of alternative performance measures section, note a: Profit after tax before exceptional items)
EBITDA before exceptional items	APM	Operating result before exceptional items, interest, taxation, depreciation, amortisation and impairment.	Q2 2024 Interim Management Report (Reconciliation of alternative performance measures section, note f: Net debt to EBITDA before exceptional items)
Unit measures (PRASK, Fuel CASK, Non Fuel CASK)	APM	Passenger revenue, fuel costs, non-fuel costs (before exceptional items) divided by capacity (ASKs)	Glossary in the 2023 ARA
Gross debt	IFRS	Total borrowings (current and non-current)	Direct from Balance sheet (Current liabilities, Non-current liabilities)
Cash	IFRS	Cash and cash equivalents and Current interest-bearing deposits	Direct from Balance sheet (Current assets)
Airline non-fuel CASK	APM	Total operating expenditure before exceptional items, less fuel costs and emission charges and less non-flight specific costs divided by total ASKs, and is shown on a constant currency basis.	Q2 2024 Interim Management Report (Reconciliation of alternative performance measures section, note d: Airline non-fuel costs per ASK)
Net debt	IFRS	Gross debt (per above) less Cash	Q2 2024 Interim Management Report (Reconciliation of alternative performance measures section, note f: Net debt to EBITDA before exceptional items)
Net debt to EBITDA before exceptional items (or Leverage)	APM	Based on Net debt (per above) and the rolling 12-month EBITDA before exceptional items	Q2 2024 Interim Management Report (Reconciliation of alternative performance measures section, note f: Net debt to EBITDA before exceptional items)
Liquidity (or Total liquidity)	APM	Cash (per above) plus committed and undrawn general and overdraft facilities, and aircraft-specific financing facilities	Q2 2024 Interim Management Report (Reconciliation of alternative performance measures section, note i: Liquidity)
Movements in working capital	IFRS	Net movements in working capital per cash flow statement	Direct from Cash flow statement (Net cash flows from operating activities)
Capex (or gross capital expenditure)	IFRS	Acquisition of property, plant and equipment and intangible assets per cash flow statement	Direct from Cash flow statement (Net cash flows from investing activities)





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